



**CHOICE**<sup>SM</sup>  
Health Plans

*Provider News*

## CHOICE Total Update: Using Telehealth for HEDIS Measures

In response to the COVID-19 pandemic, National Committee for Quality Assurance (NCQA) has recently updated its HEDIS specifications on the use of telehealth, a qualified modality for providing health services in measurement years 2020 and 2021.

[See NCQA's Complete Summary of These Changes.](#)

To drive quality improvement for our VNSNY CHOICE Total (HMO D-SNP) members, we are providing telehealth updates on four of our focus measures for the Medicare Star program based on the NCQA HEDIS Volume 2 Technical Specifications:

- **Care for Older Adults: Medication Review**
- **Care for Older Adults: Pain Assessment**
- **Controlling Blood Pressure**
- **Medication Reconciliation post Discharge**

We have made available on the VNSNY CHOICE website an informative document explaining NCQA HEDIS technical specifications for these four focus measures.

If you have questions, please contact the VNSNY CHOICE Quality Management team at [QualityManagement@vnsny.org](mailto:QualityManagement@vnsny.org).

[Read the CHOICE Total HEDIS Telehealth Update](#)

**Flu Shot Season Reminder**

The COVID-19 pandemic could be complicated by an overlapping flu epidemic this winter. **Please be sure to talk to your patients about getting their flu shots as soon as possible.**

## **CHOICE Provider Services**

Please call toll free: **1-866-783-0222**  
TTY for the hearing impaired: **711**  
Monday – Friday, 9 am – 5 pm

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**Thank you for being part of the  
VNSNY CHOICE Provider network!**

We want to make this publication useful to you. Please let us know what you think! Write to us at [CHOICEProviderNews@vnsny.org](mailto:CHOICEProviderNews@vnsny.org).

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