

In this issue:

- VNSNY CHOICE Is Now VNS Health Health Plans
- Better Benefits and Extras from VNS Health Medicare in 2023

VNSNY CHOICE is now VNS Health Health Plans!

And we're offering bigger, better benefits for our Medicare plans under new names in 2023!

See below for more details.

We're excited to share that VNSNY CHOICE is now VNS Health Health Plans!

As a valued partner, we're proud to share this evolution of our organization with you.

We also have a **new web address**, <u>vnshealthplans.org</u>, where you can learn more about the health plans of VNS Health.

Why the change, and why now?

The name of the organization we belong to has changed, and now we're

changing *our* name, too. All of our plans' names will include VNS Health in 2023.

How does our new name impact providers like you?

It should have minimal impact on you. How our health plans work with providers is staying the same.

- Continue to **follow your usual processes** for claims, authorizations, payments, referrals, and other transactions.
- Access our new website at wnshealthplans.org. In a pinch, you can use our old address. You'll be automatically redirected to the new site, where you can find everything you used to get from our old site. Once there, just update your bookmarks to the new URLs.

How can I learn more?

Visit vnshealthplans.org/vnsny-is-now-vns-health/.

What you need to know

Bottom line: Our health plans, and how we work with providers, are staying the same.

- Continue to follow your usual processes for claims, authorizations, payments, referrals, and other transactions.
- Continue to use our website to find health plan information and for usual transactions. If you go to vnsnychoice.org, you'll be automatically redirected to our new site, <u>vnshealthplans.org</u>. Be sure to update your bookmarks!
- The organization's legal entities, names, and tax numbers are not changing so there is no impact or changes required to contracts or agreements.
- Our claims address is not changing, and you can still submit and get paid the same way.
- You will be supported by the same people on provider relations and support teams.

Better Benefits and Extras from VNS Health Medicare in 2023

VNSNY CHOICE is now the health plans of VNS Health, and we're offering our family of great Medicare plans for people with different health care needs and situations. Now they have new names to reflect our own name change and even better benefits for next year.

What makes these plans great? Start with affordability.

- VNS Health EasyCare (HMO), our plan for people with just Medicare, has \$10 copays for doctor's visits, and patients who qualify for Extra Help/Low Income Subsidy will see lower drug prices and premiums, as well.
- Our two plans for people who have both Medicare and Medicaid VNS
 Health EasyCare Plus (HMO D-SNP) and VNS Health Total (HMO D-SNP) for people who need ongoing help with activities of daily living to stay safe in their homes -- have \$0 copays for doctor's visits, labs, and hospitalizations.

Now add in the **great benefits and extras** included in our family of Medicare plans:

- All plans include dental, vision, hearing, and prescription drugs, which are not included with regular Medicare.
- Because we know how important it is for patients to see their doctors, our plans cover from seven to an unlimited number of round trips to doctor's offices during the year.
- Our plans for people who also have Medicaid include extra dollars each month -- up to \$232 for VNS Health Total -- on an OTC and Grocery card to help pay for over-the-counter items, groceries, and special healthy meals for home delivery.
- All of our plans include membership in SilverSneakers, which offers in-

person and online exercise classes that help keep the body active.

- All of our plans cover acupuncture visits.
- And they all include much more!

Medicare's Annual Enrollment Period starts October 15, so now is a great time for patients to look at our plans on our website. They can register there to talk to an advisor and see if one of our plans is right for them.

Look for our ads in newspapers, online, and in the community, and listen for our radio spots, as well.

Learn more about VNS Health Medicare plans.

Download a brochure about our Medicare plans.

Questions?

Contact Provider Services
Call toll free: 1-866-783-0222
TTY for the hearing impaired: 711
Monday – Friday, 9 am – 5 pm



Use our Provider Portal

Thank you for being part of our Provider network!

ProviderNews@vnshealth.org.

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