

HEDIS® & QARR Provider Reference Guide - Measurement Year 2023



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Glossary of Terms:

Measure Name: The name of the HEDIS® measure used for reporting

Measure Code: The code used to identify the measure name

Age Criteria: The age of the population that is eligible for the measure

Measure Description: The description of what is being measured in each domain

ICD10 Codes: The diagnosis code assigned to conditions and diseases used for claims reporting

CPT Codes: Codes used to describe the treatment being provided

Medication List: List of medications from the current year HEDIS® specifications that meet numerator compliance for the attributed measure

HCPCS Codes: Codes used to describe supplies, equipment and devices being provided

LOINC Codes: Codes use to describe the tests being provided, such as laboratory tests and vital signs

Exclusions: Some measures remove eligible members from a measure they are otherwise eligible for (ex: hospice, palliative care, ESRD/dialysis)

Measurement Year (MY): Refers to the current calendar year (January 1, 2023 – December 31, 2023), for the measures unless otherwise specified

Effectiveness of Care- Prevention and Screening Measures:

Measure Name (Measure Code)	Age Criteria	Measure Description	ICD10, CPT Codes and Exclusions	Line of Business (LOB)
Weight Assessment & Counseling for Nutrition and Physical Activity for Children & Adolescents (WCC)	3 to 17 years of age	Eligible members with an outpatient PCP and/or OB/GYN visit with documentation of BMI profile and counseling for nutrition and physical activity, within the MY.	ICD 10 Codes: Z68.51-Z68.54, Z71.3 CPT Codes: 97802-97804 Exclusion: Members on/using hospice services (99377); members with a pregnancy diagnosis during the MY, and members who expired during the MY.	SelectHealth
Childhood Immunizations Status (CIS)	2 years of age	Children who have received four doses of DTaP (diphtheria, tetanus, and pertussis) and PCV (pneumococcal conjugate); three doses of IPV (polio), HepB (hepatitis B), and HIB (haemophilus influenza B), two to three doses of RV (rotavirus), two Flu vaccines (influenza), and one dose of MMR (measles, mumps, and rubella), VZV (chicken pox) and HepA (Hepatitis A) by their second birthday.	ICD 10 Codes: NA CPT Codes: 90697, 90670, 90644, 90680/90681, 90655, 90674, 90707, 90710, 90633 Exclusion: Members on/using hospice services (99377), members who expired during the MY, diagnosis of HIV (B20, B97.35) and immunocompromised conditions (D84.9).	SelectHealth
Immunizations for Adolescents (IMA)	13 years of age	Adolescents who have received one dose of Tdap (tetanus, diphtheria, and pertussis) and meningococcal vaccines, and have had the HPV (human papillomavirus) vaccine series finalized, by their 13 th birthday.	ICD 10 Codes: NA CPT Codes: 90649, 90619, 90715 Exclusions: Members on/using hospice services (99377) and members who expired during the MY.	SelectHealth
Lead Screening in Children (LSC)	2 years of age	Children who have completed at least one lead blood test (capillary or venous) by their second birthday, to determine lead poisoning.	ICD 10 Codes: NA CPT Codes: 83655 LOINC Codes: 5671-3 Exclusions: Members on/using hospice services (99377) and members who expired during the MY.	SelectHealth
Breast Cancer Screening (BCS)	Women 52 to 74 years of age	Women between 52 to 74 years of age, who have had a mammogram October 1 st two	ICD 10 Codes: NA CPT Codes: 77061-77063, 77065-77067	SelectHealth, Total, EasyCare

Measure Name (Measure Code)	Age Criteria	Measure Description	ICD10, CPT Codes and Exclusions	Line of Business (LOB)
		years prior through the end of the MY, to screen for breast cancer. *NCQA implemented an electronic version of this measure (BCS-E). Providers are encouraged to submit data administratively.	Exclusions: Members on/using hospice services (99377) or palliative care (Z51.5), members who have expired during the MY, and those who have either a unilateral (19180) or bilateral mastectomy (Z90.13) modifier (optional), members 66 and older residing in a facility or members 66 and older with a diagnosis frailty (L89.000) and advanced illness (A81.00).	and EasyCare Plus
Cervical Cancer Screening (CCS)	Women 21 to 64 years of age	Women 21 to 64 years of age, who have had a cervical cytology (21 to 64) within 3 years, cervical high-risk human papillomavirus (30-64) within 5 years or both cytology/hrHPV co-testing (30-64) within the last 5 years, to screen for cervical cancer. *NCQA implemented an electronic version of this measure. Providers are encouraged to submit data administratively.	ICD 10 Codes: NA CPT Codes: 88141-88143, 87624, 87625 Exclusions: Members on/using hospice services (99377) or palliative care (Z51.5), members who expired during the MY, or have had a hysterectomy (57530) and/or absence of cervix (Q51.5) (optional).	SelectHealth
Colorectal Cancer Screening (COL)	45 to 75 years of age	Members 45 to 75 years of age, who have had at least one of the following cancer screenings within the MY and prior year: Fecal Occult Blood Test (FOBT), Flexible Sigmoidoscopy, Colonoscopy, CT Colonography and/or Stool DNA with FIT testing.	ICD 10 Codes: NA CPT Codes: 82270, 45330, 44388, 74261, 81528 Exclusions: Members on/using hospice services (99377) or palliative care (Z51.5), members who expired during the MY, members 66 and older residing in a facility or members 66 and older with a diagnosis frailty (L89.000) and advanced illness (A81.00), and members with a diagnosis of colorectal cancer (C18.0) or total colectomy (44150) (optional).	SelectHealth, Total, EasyCare and EasyCare Plus
Chlamydia Screening in Women (CHL)	Women 16 to 24 years of age	Sexually active women between 16 to 24 years of age, who have at least one test for chlamydia within the MY.	ICD 10 Codes: NA CPT Codes: 87110, 87320, 87490-87492	SelectHealth

Measure Name (Measure Code)	Age Criteria	Measure Description	ICD10, CPT Codes and Exclusions	Line of Business (LOB)
			Exclusions: Members on/using hospice services (99377), and members who have expired during the MY.	
Care of Older Adults (COA)	66 years of age	Members who are 66 years of age who have completed all three at least once within the MY- Pain and functional status assessments, as well as medication review (including OTC and supplements).	ICD 10 Codes: NA CPT Codes: 99483, 90863, 99495 HCPCS Codes: G8427, G0438 Exclusions: Members on/using hospice services (99377), members who expired during the MY, and services provided in an acute inpatient setting (99221).	Total, and EasyCare Plus
Oral Evaluation, Dental Services (OED)	Members under 21 years of age	Members under 21 years of age, who have completed a comprehensive or periodic oral exam with a dental provider during the MY.	ICD 10 Codes: NA CPT Codes: NA Exclusions: Members on/using hospice services (99377), or members who have expired during the MY.	SelectHealth
Topical Fluoride for Children (TFC)	1 to 4 years of age	Members between 1 and 4 years of age, who have had two or more fluoride varnish applications completed during the MY.	ICD 10 Codes: NA CPT Codes: 99188 Exclusions: Members on/using hospice services (99377), or members who have expired during the MY.	SelectHealth
Medical Assistance with Smoking and Tobacco Cessation (MSC) *CAHPS	18 years of age and older	This is a patient survey based measure.	ICD 10 Codes: NA CPT Codes: NA Exclusions: NA	SelectHealth, Total, EasyCare and EasyCare Plus
COVID-19 Immunization Status (CVS)	6 months of age and older	Members 6 months of age and older, who have received the primary vaccine series, and members 5 years of age and older, who have received both the primary vaccine series and a booster.	ICD 10 Codes: NA CPT Codes: 91308, 91307, 91303 Exclusions: Dually enrolled members in Medicaid and Medicare during the MY.	SelectHealth

Effectiveness of Care- Respiratory Conditions Measures:

Measure Name (Measure Code)	Age Criteria	Measure Description	ICD10, CPT Codes and Exclusions	Line of Business (LOB)
Appropriate Testing for Pharyngitis (CWP)	3 years of age and older	Members 3 years of age and older, who were evaluated and diagnosed with pharyngitis, given an antibiotic and received a strep test (group A streptococcus).	ICD 10 Codes: J02.0, J02.8, J03.01 CPT Codes: 87070, 87081, 87430 Exclusions: Members on/using hospice services (99377), and members who expired during the MY.	SelectHealth, Total, EasyCare and EasyCare Plus
Use of Spirometry Testing in the Assessment and Diagnosis of COPD (SPR)	42 years of age or older	Members 40 years of age or older, who received adequate spirometry testing to determine a new diagnosis of COPD, between July 1 of prior year through June 30 of the MY.	ICD 10 Codes: J44.0, J44.1, J.44.9 CPT Codes: 94010, 94014-94016, 94060, 94375 Exclusions: Members on/using hospice services (99377), and members who expired during the MY.	SelectHealth, Total, EasyCare and EasyCare Plus
Pharmacotherapy Management of COPD Exacerbation (PCE)	40 years of age	Members 40 years of age, which were hospitalized or had an emergency room visit between January 1 st and November 30 th , with COPD exacerbation, who were prescribed appropriate medications (a systemic corticosteroid or a bronchodilator).	ICD 10 Codes: J44.0, J44.9, J43.0, J43.9 Medication List: Cortisone, Dexamethasone, Hydrocortisone, Methylprednisolone, Prednisolone, Prednisone, Acclidinium bromide, Ipratropium, Tiotropium, Umeclidinium, Albuterol, Aformoterol, Formoterol, Indacaterol, Levalbuterol, Metaproterenol, Olodaterol, Salmeterol, Albuterol-ipratropium, Budesonide-formoterol, Fluticasone-salmeterol, Fluticasone-vilanterol, Fluticasone furoate-umeclidinium-vilanterol, Formoterol-acclidinium, Formoterol-glycopyrrolate, Formoterol-mometasone, Glycopyrrolate-indacaterol, Olodaterol-tiotropium and Umeclidinium-vilanterol. Exclusions: Members on/using hospice services (99377), members who have expired during the MY, and nonacute hospitalizations.	SelectHealth, Total, EasyCare and EasyCare Plus

Measure Name (Measure Code)	Age Criteria	Measure Description	ICD10, CPT Codes and Exclusions	Line of Business (LOB)
Asthma Medication Ratio (AMR)	5 to 64 years of age	Members 5 to 64 years of age, with a diagnosis of persistent asthma that have a controller medications vs total asthma medications prescribed ratio of at least 0.50.	<p>ICD 10 Codes: J45.21, J45.51, J45.991</p> <p>Medication List: Omalizumab, Dupilumab, Benralizumab, Mepolizumab, Reslizumab, Budesonide-formoterol, Fluticasone-salmeterol, Fluticasone-vilanterol, Formoterol-mometasone, Beclomethasone, Budesonide, Ciclesonide, Flunisolide, Fluticasone, Mometasone, Montelukast, Zafirlukast, Zileuton and Theophylline.</p> <p>Exclusions: Members on/using hospice services (99377), members who have expired during the MY, members who had a diagnosis of emphysema (J43.0), COPD (J44.0), obstructive chronic bronchitis, chronic respiratory conditions (J68.4), cystic fibrosis and acute respiratory failure (J96.00), and members without any asthma controlling medications dispensed during the MY.</p>	SelectHealth

Effectiveness of Care- Cardiovascular Conditions Measures:

Measure Name (Measure Code)	Age Criteria	Measure Description	ICD10, CPT Codes and Exclusions	Line of Business (LOB)
Controlling High Blood Pressure (CBP)	18 to 85 years of age	Members 18 to 85 years of age with a diagnosis of HTN (hypertension) whose most recent blood pressure measurements, during the MY, show an adequate control of condition, as evidenced by results of <140/90mm Hg.	ICD 10 Codes: I10 CPTII Codes: 3079F, 3078F, 3080F, 3074F, 3075F, 3077F Exclusions: Members on/using hospice services (99377) or palliative care (Z51.5), members who have expired during the MY, members 66 years of age or older residing in a facility, members 66 to 80 years of age with a frailty (L89.000) and advanced illness (A81.00) diagnosis, and members 81 and older with at least two indications of frailty (L89.000) during the MY, members with a diagnosis of End-stage renal disease (ESRD) (N18.5), nephrectomy (50220) or kidney transplant (50360), and female members who are pregnant (O00.0).	SelectHealth, Total, EasyCare and EasyCare Plus
Persistence of Beta-Blocker Treatment After a Heart Attack (PBH)	18 years of age and older	Members 18 years of age and older who were discharged from a hospitalization for AMI (acute myocardial infarction), that were prescribed a six-month treatment of persistent beta-blockers.	ICD 10 Codes: I21.01, I21.19, I21.29 Medication List: Carvedilol, Labetalol, Nadolol, Pindolol, Propranolol, Timolol, Sotalol, Acebutolol, Atenolol, Betaxolol, Bisoprolol, Metoprolol, Nebivolol, Atenolol-chlorthalidone, Bendroflumethiazide-nadolol, Bisoprolol-hydrochlorothiazide, Hydrochlorothiazide-metoprolol and Hydrochlorothiazide-propranolol. Exclusions: Members on/using hospice services (99377), members who expired during the MY, members 66 years of age or older residing in a facility, members 66 to 80 years of age with a frailty (L89.000) and advanced illness (A81.00) diagnosis, and members 81 and older with a	SelectHealth, Total, EasyCare and EasyCare Plus

Measure Name (Measure Code)	Age Criteria	Measure Description	ICD10, CPT Codes and Exclusions	Line of Business (LOB)
			frailty (L89.000) diagnosis, members diagnosed with asthma (J45.21), COPD (J44.0), obstructive chronic bronchitis, chronic respiratory conditions (J68.4) and hypotension, members who have intolerance or allergic to beta-blockers, and members who have been dispensed an indicative asthma medication.	
Statin Therapy for Patients with Cardiovascular Disease (SPC)	Males 21 to 75 years of age; Females 40 to 75 years of age	Male members between 21 to 75 years of age, and female members between 40 to 75 years of age, who have had an ASCVD diagnosis (atherosclerotic cardiovascular disease) and has received statin therapy at least once during the MY, as well as maintained an 80% or higher of statin adherence.	<p>ICD 10 Codes: I21.01, I21.9, I25.2</p> <p>High-intensity Statin Medication List: Atorvastatin 40-80mg, Amlodipine-atorvastatin 40-80mg, Rosuvastatin 20-40mg, Simvastatin 80mg and Ezetimibe-simvastatin 80mg.</p> <p>Moderate-intensity Statin Medication List: Atorvastatin 10-20mg, Amlodipine-atorvastatin 10-20mg, Rosuvastatin 5-10mg, Simvastatin 20-40mg, Ezetimibe-simvastatin 20-40mg, Pravastatin 40-80mg, Lovastatin 40mg, Fluvastatin 40-80mg and Pitavastatin 1-4mg.</p> <p>Exclusions: Members on/using hospice services (99377) or palliative care (Z51.5), members who expired during the MY, members 66 years of age or older residing in a facility or have a diagnosis of frailty (L89.000) and advanced illness (A81.00), members diagnosed with ESRD (N18.5), cirrhosis (K70.30), myalgia (M79.10), myositis (M60.80), myopathy (G72.9) or rhabdomyolysis (M62.82) and members with a pregnancy (O00.0) diagnosis, or received IVF (in vitro fertilization) (HCPCS S4015) or prescribed clomiphene during the MY or the year prior.</p>	SelectHealth, Total, EasyCare and EasyCare Plus

Measure Name (Measure Code)	Age Criteria	Measure Description	ICD10, CPT Codes and Exclusions	Line of Business (LOB)
Cardiac Rehabilitation (CRE)	18 years of age and older	<p>Members 18 years of age and older, who participated in cardiac rehabilitation following an eligible cardiac event (such as MI, CABG or heart transplant).</p> <p><i>Rates reported include initiation (2 or more sessions within 30 days), engagement 1 (12 or more sessions within 90 days), engagement 2 (24 or more sessions within 180 days) and achievement (36 or more sessions within 180 days).</i></p>	<p>ICD 10 Codes: I21.01, I21.9, I25.2 CPT Codes: 93797, 93798 Exclusions: Members on/using hospice services (99377) or palliative care (Z51.5), members who expired during the MY, members 66 years of age or older residing in a facility, members 66 to 80 years of age with a frailty (L89.000) and advanced illness (A81.00) diagnosis, members 81 and older with two or more indications of frailty (L89.000). Members diagnosed with an MI (I21.01), CABG (33510), heart or heart & lung transplant (33927) or heart valve repair/replacement (33361) within 180 days after initial event are also excluded.</p>	SelectHealth, Total, EasyCare and EasyCare Plus

Effectiveness of Care- *Diabetes Measures:*

Measure Name (Measure Code)	Age Criteria	Measure Description	ICD10, CPT Codes and Exclusions	Line of Business (LOB)
Hemoglobin A1c Control for Patients with Diabetes (HBD)	18 to 75 years of age	Members between 18 to 75 years of age, diagnosed with diabetes (types 1 and 2), who have a completed hemoglobin A1c within the MY. <i>A1c levels <8.0 indicate good control and levels >9.0 indicate poor control.</i>	ICD 10 Codes: E10.10, E10.36, E11.00 CPT Codes: 83036, 83067 CPTII Codes: 3044F, 3051F, 3052F, 3046F Exclusions: Members on/using hospice services (99377) or palliative care (Z51.5), members who have expired during the MY, members 66 years of age or older residing in a facility, members 66 or older with a frailty (L89.000) and advanced illness (A81.00) diagnosis, members without a diagnosis of diabetes and diagnosed with polycystic ovarian syndrome (E28.2), gestational (O24.419) or steroid induced diabetes (E09.9).	SelectHealth, Total, EasyCare and EasyCare Plus
Blood Pressure Control for Patients with Diabetes (BPD)	18 to 75 years of age	Members between 18 to 75 years of age, diagnosed with diabetes (types 1 and 2), whose most recent blood pressure measurements, during the MY, show an adequate control of condition, as evidenced by results of <140/90mm Hg.	ICD 10 Codes: E10.10, E10.36, E11.00 CPTII Codes: 3079F, 3078F, 3080F, 3074F, 3075F, 3077F Exclusions: Members on/using hospice services (99377) or palliative care (Z51.5), members who expired during the MY, members 66 years of age or older residing in a facility, members 66 and older with a frailty (L89.000) and advanced illness (A81.00) diagnosis, members without a diagnosis of diabetes and diagnosed with polycystic ovarian syndrome (E28.2), gestational (O24.419) or steroid (E09.9) induced diabetes.	SelectHealth, Total, EasyCare and EasyCare Plus
Eye Exam for Patients with Diabetes (EED)	18 to 75 years of age	Members between 18 to 75 years of age, diagnosed with diabetes (types 1 and 2), who have completed a retinal eye exam.	ICD 10 Codes: E10.10, E10.36, E11.00 CPT Codes: 67028, 67030, 92201, 92230 CPTII Codes: 2022F (evidence of retinopathy), 2023F (no evidence of retinopathy), 3072F (no evidence of retinopathy in the prior year)	SelectHealth, Total, EasyCare and EasyCare Plus

Measure Name (Measure Code)	Age Criteria	Measure Description	ICD10, CPT Codes and Exclusions	Line of Business (LOB)
			<p>Exclusions: Members on/using hospice services (99377) or palliative care (Z51.5), members who expired during the MY, members 66 years of age or older residing in a facility, members 66 and older with a frailty (L89.000) and advanced illness (A81.00) diagnosis, members without a diagnosis of diabetes and diagnosed with polycystic ovarian syndrome (E28.2), gestational (O24.419) or steroid (E09.9) induced diabetes.</p>	
Kidney Health Evaluation for Patients with Diabetes (KED)	18 to 85 years of age	<p>Members between 18 to 85 years of age, diagnosed with diabetes (types 1 and 2), who completed the eGFR (estimated glomerular filtration rate) and uACR (urine albumin-creatinine ratio) lab tests during the MY. <i>*The uACR must have both a quantitative urine albumin test and a urine creatinine test to be complete.</i></p>	<p>ICD 10 Codes: E10.10, E10.36, E11.00 CPT Codes: 82043, 82570, 80047 LOINC Codes: 13705-9, 48642-3, 1754-1, 2161-8 Exclusions: Members on/using hospice services (99377) or palliative care (Z51.5), members who expired during the MY, members 66 years of age or older residing in a facility, members 66 to 80 years of age with a frailty (L89.000) and advanced illness (A81.00) diagnosis, members 81 and older with two indications of frailty (L89.000) diagnosis, members diagnosed with ESRD (N18.5) or on dialysis, and members without a diagnosis of diabetes and diagnosed with polycystic ovarian syndrome (E28.2), gestational (O24.419) or steroid (E09.9) induced diabetes.</p>	SelectHealth, Total, EasyCare and EasyCare Plus
Statin Therapy for Patients with Diabetes (SPD)	40 to 75 years of age	<p>Members between 40 to 75 years of age, with a diagnosis of diabetes, who do not have an ASCVD diagnosis (atherosclerotic cardiovascular disease), and has received statin therapy, as well as maintained an 80% of statin adherence.</p>	<p>ICD 10 Codes: E10.10, E10.36, E11.00 High-intensity Statin Medication List: Atorvastatin 40-80mg, Amlodipine-atorvastatin 40-80mg, Rosuvastatin 20-40mg, Simvastatin 80mg and Ezetimibe-simvastatin 80mg.</p>	SelectHealth, Total, EasyCare and EasyCare Plus

Measure Name (Measure Code)	Age Criteria	Measure Description	ICD10, CPT Codes and Exclusions	Line of Business (LOB)
			<p>Moderate-intensity Statin Medication List: Atorvastatin 10-20mg, Amlodipine-atorvastatin 10-20mg, Rosuvastatin 5-10mg, Simvastatin 20-40mg, Ezetimibe-simvastatin 20-40mg, Pravastatin 20-40mg, Lovastatin 40mg, Fluvastatin 40-80mg and Pitavastatin 1-4mg.</p> <p>Low-intensity Statin Medication List: Ezetimibe-simvastatin 10mg, Fluvastatin 20mg, Lovastatin 10-20mg, Pravastatin 10-20mg and Simvastatin 5-10mg.</p> <p>Exclusions: Members on/using hospice services (99377) or palliative care (Z51.5), members who expired during the MY, members 66 years of age or older residing in a facility, members 66 and older with a frailty (L89.000) and advanced illness (A81.00) diagnosis, members diagnosed with MI (I21.9), CABG or PCI during the MY, and members with a diagnosis of ESRD (N18.5), cirrhosis (K70.30), myalgia (M79.1), myositis (M60.80), myopathy (G72.9) or rhabdomyolysis (M62.82) and members with a pregnancy (O00.0) diagnosis, or received IVF (in vitro fertilization) (HCPCS S4015) or prescribed clomiphene during the MY and members without a diagnosis of diabetes and diagnosed with polycystic ovarian syndrome (E28.2), gestational (O24.419) or steroid (E09.9) induced diabetes.</p>	

Effectiveness of Care- *Musculoskeletal Conditions Measures:*

Measure Name (Measure Code)	Age Criteria	Measure Description	ICD10, CPT Codes and Exclusions	Line of Business (LOB)
Osteoporosis Management in Women Who Had a Fracture (OMW)	67 to 85 years of age	Female members between 67 to 85 years of age, who have had a BMD (bone mineral density) test or prescribed a medication for osteoporosis treatment within six months, after suffering a fracture.	<p>ICD 10 Codes: M80.00XA, M80.80XA CPT Codes: 76977, 77078, 77080-77081 HCPCS Codes: J0897, J1740, J3110, J3111, J3489</p> <p>Exclusions: Members on/using hospice services (99377) or palliative care (Z51.5), members who expired during the MY, members 67 years of age or older residing in a facility, members 67 to 80 years of age with a frailty (L89.000) and advanced illness (A81.00) diagnosis, members 81 and older with two or more indications of frailty (L89.000) diagnosis, and members with a BMD test within 2 years prior to fracture event, had encounters for osteoporosis therapy or claims for osteoporosis medications within 1 year prior to fracture event.</p>	Total, EasyCare and EasyCare Plus
Osteoporosis Screening in Older Women (OSW)	66 to 75 years of age	Female members between 65-75 years of age, who have been assessed for osteoporosis during the MY and the year prior.	<p>ICD 10 Codes: NA CPT Codes: 76977, 77078, 77080, 77081, 77085</p> <p>Exclusions: Members on/using hospice services (99377) or palliative care (Z51.5), members who expired during the MY, members 66 years of age or older residing in a facility, members 66 to 80 years of age with a frailty (L89.000) and advanced illness (A81.00) diagnosis, and members who had encounters for osteoporosis therapy during the MY or claims for osteoporosis medications within 3 years prior to the MY.</p>	Total, EasyCare and EasyCare Plus

Effectiveness of Care- Behavioral Health Measures:

Measure Name (Measure Code)	Age Criteria	Measure Description	ICD10, CPT Codes and Exclusions	Line of Business (LOB)
Diagnoses of Mental Health Disorders (DMH)	1 years of age and older	Members 1 years of age and older, who have been diagnosed with a mental health disorder during the MY <i>Age stratifications are 1-17, 18-64 and 65 years of age and older.</i>	ICD 10 Codes: F03.90, F21, F31.0, F43.10 CPT Codes: NA Exclusions: Members on/using hospice services (99377) and members who expired during the MY.	SelectHealth, Total, EasyCare and EasyCare Plus
Antidepressant Medication Management (AMM)	18 years of age and older	Members 18 years of age and older with a diagnosis of major depression, who received and remained on antidepressant medications <i>Rates reported include the effective acute phase- those who received medication for at least 84 days, and the effective continuation phase- those who received medication for at least 180 days.</i>	ICD 10 Codes: F32.0-F32.4, F32.9, F33.0-F33.3 CPT Codes: 99221, 98960, 90791, 98966 Exclusions: Members on/using hospice services (99377), and members who expired during the MY.	SelectHealth, Total, EasyCare and EasyCare Plus
Follow-up Care for Children Prescribed ADHD Medication (ADD)	6 to 12 years of age	Members between 6 to 12 years of age, who were prescribed ADHD (attention deficit/hyperactivity disorder) medications and had a follow-up visit within 30 days of prescription (<i>initiation phase</i>) and at least two more follow-up visits within 10 months of prescription (<i>continuation and maintenance phase</i>).	ICD 10 Codes: F90.0-F90.2, F90.8, F90.9 CPT Codes: 96150-96154, 98960-98962 Exclusions: Members on/using hospice services (99377), members who expired during the MY, and members with a diagnosis of narcolepsy (G47.411).	SelectHealth
Follow-Up After Hospitalization for Mental Illness (FUH)	6 years of age and older	Members 6 years of age and older, who had a mental illness or self-harm diagnosed hospital admission, which was discharged and had a mental health provider follow-up. Follow-up appointments are rated by those who complete an appointment within 7 days post-discharge, and those who complete an appointment within 30 days post-discharge.	ICD 10 Codes: T14.91XA, F20.0, F31.0, F32.9 CPT Codes: 98960-98962, 99201-99205 Exclusions: Members on/using hospice services (99377), members who expired during the MY, and any members discharged and readmitted within 30 days.	SelectHealth, Total, EasyCare and EasyCare Plus

Measure Name (Measure Code)	Age Criteria	Measure Description	ICD10, CPT Codes and Exclusions	Line of Business (LOB)
Follow-Up After Emergency Department Visit for Mental Illness (FUM)	6 years of age and older	Members 6 years of age and older, who had a mental illness or self-harm diagnosed emergency department (ED) visit, which was discharged and had a mental health provider follow-up. Follow-up appointments are rated by those who complete an appointment within 7 days post ED-discharge, and those who complete an appointment within 30 days post ED-discharge.	ICD 10 Codes: T14.91XA, F20.0, F31.0, F32.9 CPT Codes: 98960-98962, 99201-99205 Exclusions: Members on/using hospice services (99377), members who expired during the MY, and members seen in the emergency department resulting in a hospital admission or an admission within 30 days of initial emergency department visit regardless of admission diagnosis.	SelectHealth, Total, EasyCare and EasyCare Plus
Diagnosed Substance Use Disorders (DSU)	13 years of age and older	Members 13 years of age and older with a substance use disorder during the MY. Substance abuse disorders include alcohol, opioid, substance use and other/unspecified drugs.	ICD 10 Codes: F10.10, F11.10, F14.10, F15.10 CPT Codes: NA Exclusions: Members on/using hospice services (99377) and members who expired during the MY.	SelectHealth, Total, EasyCare and EasyCare Plus
Follow-Up After High-Intensity Care for Substance Use Disorder (FUI)	13 years of age and older	Members 13 years of age and older with a substance use disorder, which had an acute inpatient hospitalization, residential treatment, or detoxification visit, resulting in follow-up visits. Follow-up appointments are rated by those who complete an appointment within 7 days post-discharge, and those who complete an appointment within 30 days post-discharge.	ICD 10 Codes: F10.10, F11.10, F14.10, F15.10 CPT Codes: 98960-98962 HCPCS Codes: H0017-H0019, H0008-H0014 Exclusions: Members on/using hospice services (99377), members who expired during the MY, any nonacute inpatient admissions other than behavioral health.	SelectHealth, Total, EasyCare and EasyCare Plus
Follow-Up After Emergency Department Visit for Substance Use (FUA)	13 years of age and older	Members 13 years of age and older that had an emergency department visit with a primary substance use disorder or drug overdose diagnosis and completed a follow-up visit. Follow-up appointments are rated by those who complete an appointment within 7 days post-discharge, and those who complete an appointment within 30 days post-discharge.	ICD 10 Codes: T40.0X1A, F10.10, F11.10, F14.10, F15.10 CPT Codes: 98960-98962 HCPCS Codes: H0020, H0004, G2075 Exclusions: Members on/using hospice services (99377), members who expired during the MY, and members seen in the emergency department resulting in a hospital admission or	SelectHealth, Total, EasyCare and EasyCare Plus

Measure Name (Measure Code)	Age Criteria	Measure Description	ICD10, CPT Codes and Exclusions	Line of Business (LOB)
			an admission within 30 days of initial emergency department visit regardless of admission diagnosis.	
Pharmacotherapy for Opioid Use Disorder (POD)	16 years of age and older	Members 16 years of age and older with an opioid use disorder, who received new pharmacotherapy that lasted for at least 180 days.	ICD 10 Codes: F11.10, F11.20, CPT Codes: NA HCPCS Codes: G2070, G2069, J0572, H0033, H0020, J2315 Exclusions: Members on/using hospice services (99377), members who expired during the MY, and members who had an inpatient stay for 8 or more days during treatment period.	SelectHealth, Total, EasyCare and EasyCare Plus
Diabetes Screening for People with Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medications (SSD)	18 to 64 years of age	Members between 18 and 64 years of age, diagnosed with schizophrenia, schizoaffective or bipolar disorder with a completed diabetes screening, which were prescribed antipsychotic medications during the MY.	ICD 10 Codes: F31.9, F20.9, F25.9 CPT Codes: 80047, 80053, 83036, 83037 Exclusions: Members who are diagnosed with diabetes or received insulin or oral hypoglycemic and/or antihyperglycemic medications during the MY or the prior year, and members that did not receive antipsychotic medications during the MY.	SelectHealth
Diabetes Monitoring for People with Diabetes and Schizophrenia (SMD)	18 to 64 years of age	Members between 18 and 64 years of age, with a diagnosis of diabetes and schizophrenia or schizoaffective disorder, who completed an HbA1c and LDL-C test during the MY.	ICD 10 Codes: E10.9, E11.9, F20.9, F25.9 CPT Codes: 83036, 83037, 80061, 83700 CPT II Codes: 3044F, 3051F, 3052F, 3046F, 3048F, 3049F, 3050F Exclusions: Members on/using hospice services (99377), members who expired during the MY, members without a diagnosis of diabetes and diagnosed with polycystic ovarian syndrome (E28.2), gestational (O24.419) or steroid (E09.9) induced diabetes during the MY or the prior year.	SelectHealth

Measure Name (Measure Code)	Age Criteria	Measure Description	ICD10, CPT Codes and Exclusions	Line of Business (LOB)
Cardiovascular Monitoring for People with Cardiovascular Disease and Schizophrenia (SMC)	18 to 64 years of age	Members between 18 and 64 years of age, with a diagnosis of cardiovascular disease and schizophrenia or schizoaffective disorder, which completed LDL-C testing during the MY.	ICD 10 Codes: I20.0, I24.9, I21.4, F20.9, F25.9 CPT Codes: 80061, 83700, 83721 CPTII Codes: 3048F, 3049F, 3050F Exclusions: Members on/using hospice services (99377) and members who expired during the MY.	SelectHealth
Adherence to Antipsychotic Medications for Individuals with Schizophrenia (SAA)	18 years of age and older	Members 18 years of age and older diagnosed with schizophrenia or schizoaffective disorder, which were prescribed an antipsychotic medication, and remained on treatment for at least 80% of the period.	ICD 10 Codes: F20.3, F20.89, F20.9, F25.8, F25.9 CPT Codes: NA HCPCS Codes: J2794, J0401, J1631, J1944, J2798, J2426m J2680, J2798 Exclusions: Members on/using hospice services (99377), members who expired during the MY, members 66 years of age or older residing in a facility, members 66 to 80 years of age with a frailty (L89.000) and advanced illness (A81.00) diagnosis, members 81 and older with a frailty (L89.000) diagnosis, members with a diagnosis of Dementia (F0390) or do not have at least two antipsychotic prescription refill events.	SelectHealth, Total, EasyCare and EasyCare Plus
Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM)	1 to 17 years of age	Members between 1 and 17 years of age, who were prescribed two or more antipsychotic medications and had metabolic testing. <i>Metabolic testing includes blood glucose testing, cholesterol testing or both.</i>	ICD 10 Codes: NA CPT Codes: 82465, 82947, 83036, 80061 CPTII Codes: 3044F, 3046F, 3051F, 3052F, 3048F, 3049F, 3050F Exclusions: Members on/using hospice services (99377) and members who expired during the MY.	SelectHealth
Utilization of the PHQ-9 to Monitor Depression Symptoms for	12 years of age and older	Members 12 years of age and older, that had an outpatient visit with a PHQ-9 assessment and score noted in the visit medical record,	ICD 10 Codes: NA CPT Codes: 99201-99205 Exclusions: Members on/using hospice services (99377), and members diagnosed with bipolar	SelectHealth, Total, EasyCare and EasyCare Plus

Measure Name (Measure Code)	Age Criteria	Measure Description	ICD10, CPT Codes and Exclusions	Line of Business (LOB)
Adolescents and Adults (DMS-E)		who are diagnosed with major depression or dysthymia.	disorder (F31.9), personality disorder, psychotic disorder or pervasive developmental disorder (F84.9).	
Depression Remission or Response for Adolescents and Adults (DRR-E)	12 years of age and older	Members 12 years of age and older, who are diagnosed with depression and have a high PHQ-9 score, that had successful remission (score <5) or response (score decreased by 50%) within 4 to 8 months after initial high score.	ICD 10 Codes: NA CPT Codes: 99201-99205 Exclusions: Members on/using hospice services (99377), and members diagnosed with bipolar disorder (F31.9), personality disorder, psychotic disorder or pervasive developmental disorder (F84.9).	SelectHealth, Total, EasyCare and EasyCare Plus

Effectiveness of Care- *Care Coordination Measures:*

Measure Name (Measure Code)	Age Criteria	Measure Description	ICD10, CPT Codes and Exclusions	Line of Business (LOB)
Advance Care Planning (ACP)	66 years of age and older	Members between 66 and 80 years of age who have an advanced illness or frailty diagnosis, or receiving palliative care, and members 81 years of age and older who have received advanced care planning in the MY.	ICD 10 Codes: M62.81, Z74.01, G30.0, G30.9 CPT Codes: 99483, 99497 Exclusions: Members on/using hospice services (99377) and members who expired during the MY.	Total, EasyCare and EasyCare Plus
Transitions of Care (TRC)	18 years of age and older	Members 18 years of age and older, who have been discharged after an in-patient hospitalization, and have the following noted in their outpatient medical record: <ol style="list-style-type: none"> 1. <i>Notification of Inpatient Admission</i> within 2 days of discharge. 2. <i>Receipt of Discharge information</i> within 2 days of discharge. 3. <i>Patient Engagement</i> within 30 days of discharge. (cannot be completed the same day of discharge) 4. <i>Medication Reconciliation</i> within 30 days of discharge. *Providers should use CPTII code 1111F. 	ICD 10 Codes: NA CPT Codes: 99483, 99495, 98966, 99201 Exclusions: Members on/using hospice services (99377) and members who expired during the MY.	Total, EasyCare and EasyCare Plus
Follow-Up After Emergency Department Visit for People with Multiple High-Risk Chronic Conditions (FMC)	18 years of age and older	Members 18 years of age and older, diagnosed with multiple high-risk chronic conditions, who have been in the emergency department (ED) and completed a follow-up appointment within 7 days of the ED visit. <i>High-risk conditions include, but not limited to, COPD, Alzheimer’s disease, chronic kidney disease, heart failure, acute myocardial infarction, atrial fibrillation, and stroke.</i>	ICD 10 Codes: J44.9, G30.9, N18.9, I50.9, I21.9, I48.91, I63.9 CPT Codes: 99495, 98966, 99201, 90791 Exclusions: Members on/using hospice services (99377) and members who expired during the MY.	Total, EasyCare and EasyCare Plus

HIV Care

Measure Name (Measure Code)	Age Criteria	Measure Description	ICD10, CPT Codes and Exclusions	Line of Business (LOB)
Viral Load Suppression	2 years of age and older	Members 2 years of age and older, who are diagnosed with HIV (Human Immunodeficiency Virus), with their last HIV Viral Load Testing of the year showing a viral load less than two hundred copies/mL.	ICD 10 Codes: NA CPT Codes: NA Exclusions: NA	SelectHealth
Sexually Transmitted Diseases: Chlamydia Screening	13 years of age and older	Members 13 years of age and older, who are diagnosed with HIV (Human Immunodeficiency Virus) who have completed a chlamydia screening within the MY.	ICD 10 Codes: NA CPT Codes: NA Exclusions: Members under 18 years of age, who are not sexually active.	SelectHealth
Sexually Transmitted Diseases: Gonorrhea Screening	13 years of age and older	Members 13 years of age and older, who are diagnosed with HIV (Human Immunodeficiency Virus) who have completed a gonorrhea screening within the MY.	ICD 10 Codes: NA CPT Codes: NA Exclusions: Members under 18 years of age, who are not sexually active.	SelectHealth
Sexually Transmitted Diseases: Syphilis Screening	18 years of age and older, as well as <18 who are sexually active	Members who are sexually active and/or over the age of 18, who are diagnosed with HIV (Human Immunodeficiency Virus) who have completed a serologic syphilis screening within the MY.	ICD 10 Codes: NA CPT Codes: NA Exclusions: Members under 18 years of age, who are not sexually active.	SelectHealth

Health Plan Descriptive Information

Measure Name (Measure Code)	Age Criteria	Measure Description	ICD10, CPT Codes and Exclusions	Line of Business (LOB)
Social Need Screening and Intervention (SNS-E)	All ages	All members who have been screened for Food, Housing and Transportation insecurity/needs, as well as have documented interventions within 30 days of a positive screening. Screenings should be completed at least annually.	ICD 10 Codes: NA CPT Codes: 96156, 96160, 96161 Exclusions: Members on/using hospice services (99377) and members who expired during the MY, and members over 66 years of age residing in a facility.	SelectHealth, Total, EasyCare and EasyCare Plus
Language Diversity of Membership (LDM)	All ages	All members who have been screened for their preferred spoken and written languages, which have been enrolled in the Health Plan at any time during the MY.	ICD 10 Codes: NA CPT Codes: NA Exclusions: NA	SelectHealth, Total, EasyCare and EasyCare Plus
Race/Ethnicity Diversity of Membership (RDM)	All ages	Document and report the race and ethnicity of all members, enrolled in the Health Plan at any time during the MY.	ICD 10 Codes: NA CPT Codes: NA Exclusions: NA	SelectHealth, Total, EasyCare and EasyCare Plus

Access/Availability of Care Measures:

Measure Name (Measure Code)	Age Criteria	Measure Description	ICD10, CPT Codes and Exclusions	Line of Business (LOB)
Adults' Access to Preventative/Ambulatory Health Services (AAP)	20 years of age and older	Members 20 years of age and older, who have had a preventative care visit within the MY. Preventative visits include ambulatory, online and telephone visits.	ICD 10 Codes: NA CPT Codes: 99201-99205, 99345 Exclusions: Members on/using hospice services (99377) and members who expire during the MY.	SelectHealth, Total, EasyCare and EasyCare Plus
Initiation and Engagement of Substance Use Disorder Treatment (IET)	13 years of age and older	Members 13 years of age and older, who have a new alcohol, opioid or other substance abuse disorder, which initiated and obtained treatment. Initiation of SUD treatment completed within 14 days and engagement of SUD treatment completed within 34 days of initiation.	ICD 10 Codes: F10.10, F11.10, F15.10 CPT Codes: 99408, 98960, 99212 HCPCS Codes: G2086, G2075, G2080 Exclusions: Members on/using hospice services (99377), members who expired during the MY and any members where the initiation took place in an inpatient admission where the member was discharged after November 27 th of MY.	SelectHealth, Total, EasyCare and EasyCare Plus
Prenatal and Postpartum Care (PPC)	None specified	Members who have had live births on October 8 th the year prior through October 7 th of the MY. Measure includes timeliness of prenatal care during the first trimester, as well as postpartum care between 7 and 84 days post-delivery <i>Members who have multiple live births during one pregnancy count once, however multiple pregnancies resulting in two separate live deliveries are counted twice.</i>	ICD 10 Codes: O26.90, O26.91, O26.92, O26.93 CPT Codes: 99201-99205, 99500, 59400, 57170, 58300, 98966, 98969 Exclusions: Members on/using hospice services (99377), members who expired during the MY, any non-live births and any services provided in an acute inpatient setting (99221).	SelectHealth
Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics (APP)	1 to 17 years of age	Members between 1 and 17 years of age who were prescribed a new antipsychotic medication, with documented first-line psycho-social care.	ICD 10 Codes: F20.9, F25.9, F33.3, F22 CPT Codes: 98969-98972, 98966-98968, Exclusions: Members on/using hospice services (99377), members who expired during the MY and members with antipsychotic medication as first-line care.	SelectHealth

Measures Collected Through the Health Outcomes Survey:

Measure Name (Measure Code)	Age Criteria	Measure Description	ICD10, CPT Codes and Exclusions	Line of Business (LOB)
Medicare Health Outcomes Survey (HOS)	65 years of age and older	This survey provides an idea of how well a Medicare Advantage Organization manages their members mental and physical health over a two year period. The rates of health-status are indicated as better, same and worse than expected.	ICD 10 Codes: NA CPT Codes: NA Exclusions: NA	Total, EasyCare and EasyCare Plus
Fall Risk Management (FRM)	65 years of age and older	Members who are 65 years of age and older, who have seen a practitioner in the past 12 months and have discussed falls or gait/balance problems, and those who have fallen or had gait/balance problems in the last month that have received education on prevention and treatment from their practitioner.	ICD 10 Codes: NA CPT Codes: NA Exclusions: Members on/using hospice services (99377) per CMS administrative records.	Total, EasyCare and EasyCare Plus
Management of Urinary Incontinence in Older Adults (MUI)	65 years of age and older	Members who are 65 years of age and older, that have reported urine leakage problems with their health care providers in the past 6 months, who have discussed the following with their health care provider: urinary incontinence, available treatment choices and the impact urinary incontinence had on daily living and sleep.	ICD 10 Codes: NA CPT Codes: NA Exclusions: Members on/using hospice services (99377) per CMS administrative records.	Total, EasyCare and EasyCare Plus
Physical Activity in Older Adults (PAO)	65 years of age and older	Members who are 65 years of age and older, who have seen their doctor and discussed their physical activity level, and those who received advice on starting, increasing or maintaining it, during the MY.	ICD 10 Codes: NA CPT Codes: NA Exclusions: Members on/using hospice services (99377) per CMS administrative records.	Total, EasyCare and EasyCare Plus

Utilization and Risk Adjusted Utilization Measures:

Measure Name (Measure Code)	Age Criteria	Measure Description	ICD10, CPT Codes and Exclusions	Line of Business (LOB)
Well-Child Visits in the First 30 Months of Life (W30)	15 to 30 months of age	Members between 31 days old to 15 months of age, who have had 6 or more well-child PCP visits within 15 months, as well as 2 or more well-child PCP visits between 15-30 months during the MY.	ICD 10 Codes: Z00.00, Z00.121, Z00.2, Z00.3 CPT Codes: 99381-99385, 99391-99395 Exclusions: Members on/using hospice services (99377) and members who expire during the MY.	SelectHealth
Child and Adolescent Well-Care Visits (WCV)	3 to 21 years of age	Members between 3 and 21 years of age, who have had one or more well-visits with their PCP or OB/GYN during the MY.	ICD 10 Codes: Z00.00, Z00.121, Z00.2, Z00.3 CPT Codes: 99381-99385, 99391-99395 Exclusions: Members on/using hospice services (99377) and members who expire during the MY.	SelectHealth
Plan All-Cause Readmissions (PCR)	18 years of age and older	Members who are 18 years of age and older, that have had an unplanned readmission, within 30 days of an observation event or inpatient admission during the MY.	ICD 10 Codes: NA CPT Codes: 99221-99223, 99217-99219 Exclusions: Members on/using hospice services (99377), members who expired during the hospitalization, and members who have a diagnosis of pregnancy or the discharge claim is for perinatal conditions.	SelectHealth, Total, EasyCare, and EasyCare Plus
Hospitalization Following Discharge from a Skilled Nursing Facility (HFS)	65 years of age and older	Members who are 65 years of age and older, who have transitioned from a Skilled Nursing Facility to the community and have had an unplanned inpatient admission within 30 to 60 days post transition.	ICD 10 Codes: NA CPT Codes: 99221-99223, 99217-99219 Exclusions: Members on/using hospice services (99377) and members residing in an institution long-term during the MY.	Total, EasyCare and EasyCare Plus
Acute Hospitalization Utilization (AHU)	18 years of age and older	The ratio for risk-adjustment of observed to expected inpatient admissions and observation discharges during the MY, for members who are 18 years of age and older.	ICD 10 Codes: NA CPT Codes: 99221-99223, 99217-99219 Exclusions: Members on/using hospice services (99377).	Total, EasyCare and EasyCare Plus

Emergency Department Utilization (EDU)	18 years of age and older	The ratio for risk-adjustment of observed to expected emergency department visits during the MY, for members who are 18 years of age and older.	ICD 10 Codes: NA CPT Codes: 99281-99285 Exclusions: Members on/using hospice services (99377), members with encounters for diagnosis of mental health or chemical dependency, electroconvulsive therapy and psychiatry.	Total, EasyCare and EasyCare Plus
Hospitalization for Potentially Preventable Complications (HPC)	67 years of age and older	Discharge rates for ambulatory care sensitive conditions per 1,000 members and the ratio for risk-adjustment of observed to expected discharges for acute and chronic ambulatory care sensitive conditions, for members who are 67 years of age and older.	ICD 10 Codes: NA CPT Codes: 99221-99223, 99304-99310 Exclusions: Members on/using hospice services (99377), members residing in an institution long-term, and members enrolled in an institutional SNP during the MY.	Total, EasyCare and EasyCare Plus
Emergency Department Visits for Hypoglycemia in Older Adults with Diabetes (EDH)	67 years of age and older	The ratio for risk-adjustment of observed to expected emergency department visits related to hypoglycemia during the MY. Rates are reported for members 67 years of age and older with types 1 and 2 Diabetes, with a subset of those with one or more insulin dispensing events within a 6-month treatment period July 1 the prior year through December 31 of the MY.	ICD 10 Codes: E10.64, E11.64, E13.64, E16.2 CPT Codes: 99281-99285 Exclusions: Members on/using hospice services (99377), and members without a diagnosis of diabetes and diagnosed with polycystic ovarian syndrome (E28.2), gestational (O24.419) or steroid (E09.9) induced diabetes.	Total, EasyCare and EasyCare Plus

References and Comments:

- ❖ HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA). Refer to www.ncqa.org/hedis/
- ❖ CPT® (Current Procedural Terminology) is a registered trademark of the American Medical Association
- ❖ HCPCS: Healthcare Common Coding Procedure Coding System Level II
- ❖ LOINC (Logical Observation Identifiers Names and Codes)
- ❖ ICD-10: Centers for Medicare & Medicaid Services at www.cms.gov/Medicare/Coding/icd10/
- ❖ For additional information on Advanced Illness and Frailty, refer to <https://www.ncqa.org/blog/improving-care-advanced-illness-frailty/>
- ❖ Quality Assurance Reporting Requirements (QARR) are adopted from NCQA HEDIS® with New York state-specific measures added to address health issues of particular importance in New York. This document is not inclusive of all codes and measures. The measure descriptions and codes in this document are derived from the MY2023 HEDIS® Technical Specifications/Value Set Directory, and the Quality Assurance Reporting Requirements Technical Specifications manual. For the full list of codes, please refer to the NCQA store to purchase.



Have questions?

Please contact us at QualityManagement@vnshealth.org or Provider_Education@vnshealth.org

For additional information and resources, please visit our provider website and toolkit at <https://www.vnshealthplans.org/for-health-professionals-overview/>