

Zelis Payment Options for VNS Health Providers

Are you already enrolled with Zelis ZAPP Edge or VCC (Virtual Card)?



No action is needed at this time!

Starting 1/1/27, payments from VNS Health will be processed through your existing ZAPP Edge or VCC account according to your current Zelis enrollment, fee schedule, and other terms and conditions.

Already receiving paper checks and want to keep getting them?



No action is needed at this time!

Paper checks are the default payment method for providers not enrolled with Zelis. Payments from VNS Health as of 1/1/27 will continue to be processed and issued by paper check.

Not currently enrolled with Zelis? You have some options.

Option 1

- Enroll in the cost-free VNS Health ePayment Center

Enroll online by **11/16/26**:
vnshealth.epayment.center

Option 2

- Enroll with ZAPP Edge
- One enrollment for multiple participating payers

To enroll, call:
855-496-1571
9 am – 5 pm ET Mon – Fri

Option 3

- Do not enroll at this time
- No fee

Do not enroll at this time. You will continue to receive paper checks and can enroll in the future.

Payment Type	Basic Function
VNS Health ePayment Center (ePC)	Free standard EFT/ERA solution that delivers payment via ACH
ZAPP Edge	Fee-based solution. Direct payment into the provider's bank account via ACH plus data and performance.

Questions about Zelis?

Call 877-828-8770

Monday – Friday, 8 am – 7 pm ET